

## **Payment & Travel Terms**

# Deposit & Final Payment Individual Booking

Deposits must be received within three business days of your reservation. Reservations are not confirmed until a deposit is received. The initial deposit is refundable up to 72 hours after payment is received. The premium payment for our Travel Protection Plan must be made within 14 calendar days of the initial deposit/payment (see Travel Insurance on this page). Final payment is due 60 days prior to your departure from your home city or in full at the time reservations are confirmed if less than 60 days prior. If final payment is not received in time, your space may be released; rebooking will then be subject to final availability. Deposits and final payments may be made by check, credit card, wire transfer or money order.

## **Deposit Required**

Cruises less than 13 nights – \$750 per person Cruises 13 nights or longer – \$1,500 per person Exception: Galápagos – \$1,500 per person

#### **Private Charters**

For a private charter, a deposit equal to one-third of the total charter cost is due within seven business days of the reservation. At 270 days (9 months) before departure, a second payment equal to one-third of the total charter cost is due. Final charter payment is due 120 days (4 months) prior to departure.

#### **Late Reservations and Name Changes**

We welcome late bookings (made 60 days or less before departure), however they do require special services. Full payment is required for late booking before reservations can be confirmed. Wire transfers, checks, credit cards or cashier's checks are accepted for late bookings.

A charge of \$50 PP will be made if you request a name change in your cruise travel arrangements after the final payment due date, or 60 days prior to departure. However there is no charge for additional components before electronic documentation. For Galapagos guests,

For guests extending their Un-Cruise adventure with a pre- or post-cruise land package or where an air segment is included in your cruise package, additional fees associated with your land package provider or airlines may also be incurred.

## **Cancellation Policy**

Guests who cancel their cruise for any reason, including medical or family reasons, are subject to the following cancellation fees. Please refer to the Travel Insurance section for details on cancellation penalty protection.

Individuals:		Private Charter:	
<b>Days Prior To Departure</b>	Per Person Cancellation Fee	Days Prior To Departure	Per Person Cancellation Fee
91 days or more	50% of initial deposit	Over 365 days	50% of initial deposit
90 to 61 days	Forfeiture of full deposit	365 to 271 days	Forfeiture of full deposit
60 to 46 days	50% of gross fare	270 to 121 days	66.67% of gross fare
45 to 31 days	75% of gross fare	120 to 0 days	100% of gross fare
30 to 0 days	100% of gross fare		

## **Included in your Fare**

- Group transfers and baggage handling between airport/vessel on embark/disembark day
- Entry fees to national parks/preserves
- Most from-the-vessel adventure activities and equipment
- Exclusive activities and shore visits
- All meals aboard the vessels
- Non-alcoholic beverages
- Wellness Program
- Onboard expedition/heritage guides and guest experts

## Not included in your fare

- Airfare to and from your home city
- Discretionary gratuities to vessel's crew
- Travel insurance
- Optional excursions and land tours
- Wine, beer and liquor (Wilderness Adventurer, Wilderness Discoverer, Wilderness Explorer)
- Port fees and taxes (Wilderness Adventurer, Wilderness Discoverer, Wilderness Explorer)

**Additional Inclusions** (*La Pinta*, *S.S. Legacy, Safari Endeavour, Safari Explorer, Safari Quest, Safari Voyager*):

- Premium wine, beer and liquor (excludes super-premium wines)
- Breakfast (2) lunch, afternoon tea, and dinner in Quito (La Pinta)
- All from-the-boat adventure activities
- A complimentary massage (excluding Safari Quest and La Pinta)
- All port fees and taxes
- Roundtrip airfare between Quito and Galápagos Islands (La Pinta)

#### **Hotel Packages & Land Extensions**

A minimum of 50% non-refundable deposit is required at the time of booking. Final payment is due 60 days prior to stay/beginning of extension. After final payment, cancellations for any reason are subject to a penalty. Penalties vary depending on package. Cancellations at 30 days or less are nonrefundable.

## **Travel Documents**

All travel documents and information are e-documents and sent by email approximately 45 days prior to your departure. Reservations must be paid in full and all required Guest Information Forms must be received for this to happen. We ask that you submit all required Guest Information Forms no later than 60 days prior to your departure. Late receipt of Guest Information Forms and Final Payment will delay your travel details.

## **Tour Omissions by Traveler**

No refund is made for any tour or activity, transfer, meal or accommodation which is voluntarily omitted by the traveler or is due to airline delays or other acts beyond the control of The Carrier.

#### Baggage

InnerSea Discoveries Alaska, Inc. (dba Un-Cruise Adventures dba American Safari Cruises dba Innersea Discoveries ) hereafter known as "the Carrier":

Α.

With respect to the Carrier's cruise in the Sea of Cortez, or any other cruise that does not begin, end or call at a port in the United States, The Carrier shall be entitled to the benefit of all limitations, rights and immunities conferred by the Convention Relating to the Carriage of Passengers and Their Luggage by Sea of 1974, as well as the Protocol to the Convention Relating to the Carriage of Passengers and Their Luggage by Sea of 1976 ("Athens Convention").

В.

Is responsible for loss or damage (other than normal wear and tear) to baggage only when under the direct control of our employees. Our liability will not exceed \$200 per guest. At other times, including on air flights, transfers, or in hotels, baggage loss or damage is subject to those operators' policies. All luggage may be subject to security search prior to boarding.

## **Additional Costs En Route**

Inclement weather and other conditions beyond the control of the Carrier may prevent or delay travel. If, as a result, the traveler must book additional hotel accommodations or transportation, all added costs are the responsibility of the traveler, not that of the Carrier. We will attempt to reschedule any of these arrangements subject to availability. If The Carrier cancels or omits a portion of the cruise-tour for reasons under its control, the traveler will receive a pro-rated refund for the portion of the cruise-tour canceled or omitted. The Carrier is not responsible for consequential damages due to schedule changes, whether or not the company's control.

## **Changes by the Carrier**

The Carrier reserves the right to make changes in the published itineraries as necessary for the safety of the passengers and crew, to meet schedules, and for other reasons, and to substitute vessels of similar or superior quality to those featured in this web site. The Carrier reserves the right to change, modify, or cancel a scheduled departure (with notification). Due to the nature of our explorations, itineraries are guidelines and will change in order to maximize wildlife and natural encounters. Variations in itinerary and the order of days may occur. Itineraries presented can change due to weather or other conditions beyond the control of The Carrier/The Carrier. The Carrier reserves the right to make changes to itineraries, dates, pricing, and policies.

#### **Policy on Children**

Children 8 years & older are welcomed aboard all vessels, destinations, and departure dates with the exception of the Safari Quest. Children ages 13 and younger are welcome aboard Safari Quest on private yacht charters only. Exceptions for children 7 years & under may be allowed with special pre-approval. Contact our sales counselors or refer to our website for full details.

#### **Gratuities**

Gratuities to recognize crew members' excellent service are a personal matter and are entirely at the discretion of the traveler. Recommended amounts are available on request.

#### **Smoking**

Smoking is allowed only in designated areas on outside aft decks. Smoking is not allowed inside the boats at any time.

#### **Health and Disability Requirements**

Guests must notify us in writing at the time of booking of any physical or mental illness, disability or other conditions for which special accommodations or the use of a wheelchair is necessary or contemplated. Also we must be notified of any medical treatment that may render the guest unfit for travel or constitute a risk or danger to the guest or anyone else on board. Guests needing any form of assistance and those who are physically disabled must be accompanied by someone who will take full responsibility for any needed assistance during the cruise and in the event of an emergency. We reserve the right to refuse passage to anyone who, in our sole opinion, may affect the health, safety or enjoyment of other guests. Guests requiring a wheelchair must provide their own collapsible wheelchair. Please be aware that some ports of call, shore excursions, docks, gangways and other ship requirements may preclude a wheelchair guest from leaving the vessel; this decision will be made by the captain and is binding. Additionally, there may be certain physical conditions, including raised doorway thresholds from 2 to 16

inches, stairways and narrow passageways within the boat that may limit or preclude the accessibility of wheelchair guests to some areas. Due to the limitations of vessel facilities, bookings cannot be accepted for women who will be 30 weeks or more pregnant at the conclusion of travel. Women in their third trimester (greater than 24 weeks, but less than 30 weeks) must submit a letter from their physician granting permission to travel by boat (and for air travel, if applicable).

#### Non-Discrimination Notification Under Title VI, Title IX

It is the policy of the Carrier not to discriminate on the basis of race, color, religion, gender, sexual orientation, age, disability, ancestry, national origin or veteran status in its educational programs, activities or employment as required by law.

#### **Travel Insurance**

We recommend that you consider purchasing a travel protection plan. The plan we offer, Travelex Travel Net Premier, helps protect your trip investment and provides valuable coverage including Trip Cancellation, Trip Interruption, Trip Delay, Baggage Loss or Delay, Emergency Medical Expense and more. In order to be eligible for the pre-existing medical conditions exclusion waiver, the plan must be purchased within 14 days of the initial deposit and is non-refundable after a 10 day free look period. A Description of Coverage will be sent with your invoice. Should you wish to purchase the protection plan, please call our Sales Counselors for protection plan costs and further details regarding the plan benefits.

## **Photographic Images**

The Carrier takes photographs of various activities throughout each cruise that sometimes include guests. Some images will be used for promotional purposes. Guests who prefer that their image not be used can notify the Expedition Leader on board. Guests who give images to our onboard team are thereby giving Un-Cruise Adventures permission to use such images for promotional purposes.

## **Identification and Immigration**

Most countries require that your passport be valid 6 months beyond your arrival into that country. It is your responsibility to verify entry requirements with your consulate/embassy/state department to ensure your passport and other travel documents meet the entry requirements for the country you are traveling to. Failure to do so could result in denial of entry into that country. People carrying a U.S. passport can find more information about requirements here: travel.state.gov/content/passports/english/country.html

For all cruises passing through Canadian waters or entering an international port, valid passport books for all passengers are required. U.S. passport cards are not valid for entry into other countries. You must have passports with you on board the vessel and provide us with your passport information prior to your departure. We are required to provide U.S. and international government agencies with this information weeks ahead of each departure.

Guests are advised to travel with government-issued identification and proof of citizenship for all party members at all times. For itineraries that cross international boundaries, passports are required for entry/re-entry. Parents traveling with children and/or infants are advised to travel with identification and proof of citizenship for each child. If crossing an international border when one or both parents are not present, the traveling parent or guardian may be required to provide a notarized statement from the other parent or parents allowing the child to travel out of the country. Failure to provide such evidence may prevent entry into that country.

Past felony convictions may disqualify individuals from entry into foreign countries. Guests are advised that a D.W.I. (Driving While Intoxicated) or D.U.I. (Driving Under the Influence) may be considered a

felony in other countries, including Canada. It is the client's sole responsibility to ensure the immigration eligibility of all traveling party members for any foreign countries included in this itinerary.

In addition, the U.S. Department of Homeland Security and U.S. Department of State recommend that U.S. travelers leaving the country research the entry documents required for their destination country prior to departure. The entrance requirements for specific countries can be found at <a href="https://www.travel.state.gov">www.travel.state.gov</a>.

The Carrier is an equal opportunity provider, operating in the Tongass National Forest under a special use permit from the USDA Forest Service and in Glacier Bay National Park as an authorized Concessioner of the National Park Service, Department of Interior.