# **Terms and Conditions**

### 1. Website Information

We take reasonable care in preparing the brochure, price grid, web pages and other documents and in describing the services therein. However, we are not liable for any typographical / printing errors. Furthermore, brochures may be printed several months in advance and the content may not always be fully updated. We therefore ask you to confirm the current information by contacting us. Please note that the itinerary may have changed. The products and services displayed may have changed. The photos of meals / sightseeing are for reference and may differ from the actual meals / sights. Distance between places and temperatures are approximate and can change depending on travel, road conditions and climatic changes.

## 2. Change in Tour Itinerary

We reserve the right to alter, amend, change or modify the tour package and itineraries before or during the tour. We will make reasonable efforts to notify you promptly of such changes / events sufficiently in advance during booking or prior to departure of the tour. If such changes / events incur during the tour, our tour manager or local representative will inform you of the changes on the spot and we solicit your full co - operation in accepting such circumstantial changes. Therefore, no grievance regarding any itinerary / service change which we are constrained to make, will be entertained from the tour participants during or after the tour. Please note that promotional offers may have different terms and conditions which will be in addition to these terms and conditions and the requirements of the booking deposits, payments, deadlines and mode of payment may be defined in such promotions which will be over and above these terms and conditions. Such changes may be necessitated due to factors beyond our control such as Force Majeure events, strikes, fairs, festivals, sport events, weather conditions, traffic problems, overbooking of hotels / flights, cancellation / re-routing of flights or railway, closure of / restricted entry at a place of sightseeing.

Generally, we try to avoid dates when big Fairs, Exhibitions and other events are held in certain cities as hotels are fully booked several years ahead. If you have to travel on such dates, you may have to stay in alternate hotels or hotels in other cities. Due to airline's requirements the points of entry and exit in a city / country may change. We may operate more than one coach per departure date and may for convenience reverse the direction or amend the itinerary. Change in itinerary may also be required or necessitated on account of actions, inactions, defaults or condition of tour participants. We will make reasonable efforts to keep the overall package of services unchanged. However, we shall not be liable to refund any amount or pay any compensation on account of any change in itinerary. In case the alternate arrangements made are materially superior as compared to the ones described in the Brochure, we may charge extra for the same at the time of booking or in the course of the tour

### 3. Travel Program and Services

The scope of the services contracted for, it is clear from the terms of reference mentioned in the offer, the general notices in the catalog and the corresponding figures in the travel confirmation.

### 4. Performance and price changes

Changes or individual travel services deviations from the agreed contents of the travel contract, which after the conclusion will be needed from us and not brought in good faith, are permitted, provided that the modifications or deviations are not significantly and the total cutting of travel booked not interfere. Any warranty claims remain unaffected, as far as the amended services with flawed. We will immediately benefit from the changes or variations on your booking agency in the contract. Possibly, we will send you a free rebooking or a free resignation. Exceptional currency fluctuations or increases in energy prices, especially for air travel, entitles us to the conclusion to a corresponding change in the fare, provided between tour confirmation and contractual inaugural journey of more than 4 months. We will inform you of a price increase immediately, but no later than 21 days before departure, in reply, after which the said price increases are not allowed. Property price increases over 5%, you are entitled, at no cost, within 10 days from the contract. Change is officially defined or approved transport fares, is an adaptation of the journey even after the contract is concluded without further conditions allowed, unless otherwise be the minimum sale price is below.

## 5. Booking

Please read carefully and understand the contents of the Tour Brochure / itinerary, the 'Terms and Conditions', Price Grid and such other documents as may be applicable, as all these will form part of your contract with us once you effect the booking. For confirming bookings you will have to pay 50% of the total amount in advance. Paymern of remaining 50% of the amount should be made 15 days before the start of the tour. We advise you to ensure before making a booking that you have and / or you will be able to provide all the required documents to enable you to travel. Please go through our web site and / or check with our staff to ascertain the required documentation.

## 6. Cancellation, rebooking, spare part

### (a) Cancellation

If you travel by the contract or if the travel is not, we can make the travel arrangements and our compensation expenses. Our claim is under consideration from ordinary savings in expenses and the possible use each other participants:

- Cancellations received up to 31 days prior to departure will incur a penalty of 10% per person.
- Cancellations received within 15-30 days of departure will incur a penalty of 15% per person.
- Cancellations received within 7-14 days of departure will incur a penalty of 25% per person.
- Cancellations received within 4-6 days of departure will incur a penalty of 50% per person
- Cancellations received within 3 days of departure will incur a penalty of 100% per person
- Unused features are non-refundable. No shows forfeit entire payment

• Trips require a minimum number of participants to avoid cancellation. We reserve the right to cancel a schedule trip to fully refund affected customers although tour companies will make every effort to maintain the normal operation.

# (b) Reclassification

If your desire for the booking of travel changes to the travel date accommodation, destination, the place of departure or transport to be made, so we are usually the same cost as in the case of a resignation themselves. We must therefore cost the same amount calculated as of the time of rebooking for a resignation would result

## (c) writing

In any case, withdrawal, rebooking and change statements in your interest, and for reasons of proof in writing.

## 7. Any unused benefits

Take individual travel services due to premature repatriation or otherwise not qualify, we will contact the service providers for reimbursement of expenses saved endeavor. This obligation does not apply if a refund statutory or regulatory provisions preclude or if it is totally insignificant benefits

## 8. Cancellation and termination by the tour operator

In these cases, we can before the trip by the travel contract, or after the commencement of the journey travel agreement:

- (a) Without a time limit, if the traveler carrying out the travel warning notwithstanding our sustained disturbed or if he was in such behavior contrary to the Treaty extent that the immediate lifting of the contract justifies. Terminate we, so we keep the right to the price, but we have to the value of the savings in expenses and those benefits can be credited, we made use of an otherwise unused obtain benefits, including those of our service providers amounts.
- **(b)** Up to 2 weeks prior to departure in case of non-achievement or officially tendered a minimum number of participants, when in the travel call for the corresponding travel to a minimum number of participants noted. We are in any case obliged to immediately after the occurrence of an advance payment for the non-implementation of this trip having to put you and the resignation statement immediately send. The paid-up fare is available immediately. If at an earlier stage show that the minimum number of participants can not be achieved, we will inform you of them.

### 9. Subject to the tour operator

### (a) Own Benefits

As part of the diligence of a merchant, we are liable for:

- A certain amount of travel preparation.
- A careful selection and monitoring of service providers.
- The accuracy of the travel description, but not for the information contained in local, hotel or other brochures that our booking offices distributed or your travel documents attached, if they are not of us were issued.
- The proper provision of the contract Travel services.

### (b) to fulfill aides

For any debt with the concerned person we are liable.

(c) We provide the framework of a tour, or in addition to this promotion in scheduled traffic and provide for a transportation notice, so we provide third so far, we expressly provided in the travel tender note. We are therefore not liable for providing the transport service itself in this case to regulate any liability under the provisions of this transportation company to which you explicitly noted, and which we will make available on request. Also, we are not liable for service disruptions associated with other benefits, as the only third-mediated (eg, conventions, concerts, sports, theater events, trips), and they also call the travel explicitly labeled as a third.

## 10. Warranty

# (a) remedial obligations to cooperate

Will the travel conventionary not provided, so you can ask for help. This requires priority prejudice our performance requirement of your participation. They are therefore obliged to take all reasonable you to do just about anything to help remedy the disruption and possibly damage to a minimum or not to avoid. They are particularly committed to your complaints immediately. In addition, please call our local representative in the target area (see travel documents). If the travel documents did not indicate any local representative, please directly contact us!

## (b) reduction in the price

For the duration of a non-conventional rendering of the trip you can make a corresponding reduction in the tour price (reduction). The reduction does not apply to the extent it culpably omitted, the deficiencies.

# (c) termination of the contract

Will the trip due to a lack significantly impaired, and we are within a reasonable period of time does not help, although it requires, so you can work in the context of statutory provisions the travel agreement. They owe us the part of the fare, based on the claimed benefits deleted, provided that the benefits are not completely worthless.

# (d) damages

You can ask for damages, if we have a circumstance to represent, to a lack of travel.

### 11. Passports, visas, customs, foreign exchange and health regulations

Prior to the trip, we will inform you of the most important rules. For the timely issue and the access necessary visas by the respective diplomatic representation, even if us with the task of conducting, we are not liable unless the delay that we have in debt. You are responsible for complying with the implementation of all relevant provisions of the trip. Adult disadvantages of your non-compliance, these are all at your expense, unless they are protected by our culpable false information or non-conditional.

## 12. Limitation of Liability

## (a) Contractual Limitation of Liability

Our contractual liability for damages, the damages are not the body, is due to the triple fare.

- **A.** to the extent that a traveler emerging neither damage nor willfully grossly negligent of us has been brought about, **or**
- **B.** As far as we alone for a fault on a service provider for the traveler: the damage responsible.

# (b) Statutory Limitation of Liability

A damage claim against us is so far limited or excluded as a result of international conventions or based on such laws, based on the performance of a carrier deliverables are applicable to a claim for damages against the service provider only under certain conditions or restrictions can be raised or under certain conditions excluded. Coming us the position of a contractual carrier, it regulates the liability under the provisions of the aviation law in connection with the international agreements of Warsaw, Den Haag, Guaddeljara and the Montreal Agreement (only for flights to the USA and Canada). These agreements are usually limited the liability of the carrier for death or personal injury as well as for loss of baggage and restrictions. In addition, the provisions of the Law of the Sea Act amendments.

## 13. Exclusion of claims and prescription

You can send us over claims because no conventional rendering of the trip within a month after termination of the contract provided for the travel claim. After this period, you can claim only be claimed if you have no fault in compliance with the deadline prevented. In

your own interest, you should consider the claims in writing. The start of the limitation is the day of the trip dam conventionary end. 2. Claims for damages for bodily injury or killing barred after three years.

### 14. Insurance

We recommend the timely completion of a travel cancellation insurance, unless the travel price already included. Furthermore, we recommend the closure of travel insurance tickets, luggage, accident, liability and health insurance.

### 15. Ineffectiveness of individual provisions

The ineffectiveness of individual provisions of the contract shall not affect the validity of the entire travel contract.

### 16. Jurisdiction

As Jurisdiction is the seat of the tour operator.

## Services not included in the package price

## **Flights**

If in the travel description is not otherwise indicated, international and domestic flights in the fare not included. At your request, we obviously posting the outward and return flights.

## Single occupancy surcharge

Indian Hotels have almost invariably about doubles. Nevertheless, it is of course possible, the rooms individually to prove. The make-ups calculated, please refer to the price lists of their tour.

## Visa fees

That for your visit to India need a visa you can for your boat competent Indian consulate or procure.

#### **Travel Insurance**

It is always assumed that have nothing happen, but we should not take risks. We advise the conclusion of a comprehensive insurance package. At your request we book for you.

- Travel-cancellation insurance costs
- Vacation Guarantee (travel insurance demolition)
- Travel Health Insurance
- Emergency-Insurance
- Travel Accident Insurance
- Luggage insurance