

Terms of Sale

Jurisdiction

In case of any conflict of interpretation of the rights and privileges of the tourists, the local laws of Qatar will take precedence over any other law in case of incidents / accidents occurring while the guest(s) are in Qatar which involves law enforcing agency(s) and/or other Government department(s) of Qatar.

Disclaimer

QIA – Qatar International Adventures (the “Agent”) will not be able to accept liability for any injury, loss or damage to property, for services which are not booked with QIA – Qatar International Adventures by the guests when in the destination. QIA – Qatar International Adventures cannot be held liable for expenses incurred and inconvenience caused for situations arising from force majeure conditions specifically adverse weather, airline delays and any revision of current taxes and fees by local authorities.

Cancellation /No-Show Charge

Hotels: Please refer to the cancellation clauses for each hotel mentioned in our confidential tariff which will apply in case of cancellations or no-shows to Qatar. All cancellations must have written acknowledgements from QIA – Qatar International Adventures, failing to do so bookings will be treated as live and cancellation charges will apply as per the tariff.

Ground Services F.I.T.’s

For F.I.T.’s cancellations received by QIA 3 working days prior to arrival, there will be no cancellation charges levied for transfers, and pre-booked excursions. For F.I.T.’s cancellations received by QIA 2 working days prior to arrival, 50% of the arrival transfer and any pre-booked excursion will apply. For F.I.T.’s Cancellations received less than 2 working days prior to arrival, 100% of the arrival transfer and any pre-booked excursion will apply. For no-show clients 100% of the arrival transfer will apply.

Ground Services Groups above 15 Pax

For Group cancellations received by QIA 25 working days prior to arrival, there will be no cancellation charges levied for transfers, and pre-booked excursions. For Group cancellations received by QIA 20 working days prior to arrival, 50% of the arrival transfer and any pre-booked excursion will apply. For Group Cancellations received less than 7 working days prior to arrival, 100% of the arrival transfer and any pre-booked excursion will apply. For no-show clients 100% of the arrival transfer will apply.

Payment /Remittance Procedures for Non-Granted Credit Facilities

Upon confirmation of booking, QIA will send the pro forma invoice to the client and payment is to be made by 7 days prior to arrival date of the F.I.T. clients. Ground Handling payment is to be made by 30 days prior to arrival date of Group bookings above 15 pax. Hotel Accommodation payment is to be made by the hotel policy advised days prior to arrival date of Group bookings above 8 Hotel Rooms.

Payment /Remittance Procedures for Granted Credit Facilities

Upon confirmation of booking, QIA will send the pro forma invoice and payment is to be made within 30 days after departure of F.I.T. clients. Ground Handling payment is to be made by 15 days prior to arrival date of Group bookings above 15 pax. Hotel Accommodation payment is to be made by the hotel policy advised days prior to arrival date of Group bookings above 8 Hotel Rooms.

Payments are to be done by telegraphic transfer to the following account details, and a copy of the remittance advice is to be mailed to QIA – Qatar International Adventures for the necessary follow-ups locally.