

Booking Policy

It is agreed that when you make a booking with Inner Maldives Holidays Pvt Ltd that you agree to all the following terms; but the following terms does not put Inner Maldives Holidays in contract with the receipt unless a written contract is drawn with detailed provisions;

GENERAL:

All our rates are quoted in United States Dollars (unless otherwise stated) and are net and noncommissionable unless otherwise mentioned.

All our room rates (SGL/DBL/TPL) are quoted per room per night inclusive of all taxes if otherwise advised. Other surcharges and supplements applicable are given along with the resort rates if otherwise advised. All transfer rates are quoted per person return and transfer modes are given alongside if otherwise advised.

Complimentary for honeymooners, birthdays, anniversaries etc is applicable only if informed at time of original booking and can vary from different resorts, and must be mentioned in the vouchers.

All resorts charge for day use rooms after 1200 hrs noon, 75% to 100% of the room rate. Rates are provided where applicable on the tariff. (This changes from time to time and can vary from different resorts)

The star rating is this tariff is not official or endorsed by Inner Maldives Holidays. Before any Tour operator or travel agent features or sells any of the suggested resorts we recommend independent inspection as the quality and standard perception can vary.

Cut off or the release period is mentioned for your information even though we have also last minute booking system and rates remain unchanged.

All rates (rooms, meals, transfers etc) are subject to change without prior notice.

CANCELLATIONS:

For resorts cancellation and no show policies are not given following will be applicable:

To cancel a confirmed reservation should be 28 days before the arrival (this changes from time to time and can vary from different resorts) but again can vary on various resorts thus ask Reservations Department to advise accordingly or refer tariff.

- To cancel a confirmed reservation after 28 days, charges will be 25% of the total stay (as per booking).
- To cancel a confirmed reservation after 21 days, charges will be 50% of the total stay (as per booking).
- To cancel a confirmed reservation after 14 days, charges will be 75% of the total stay (as per booking).
- To cancel a confirmed reservation after 07 days, no shows and early departures, charges will be 100% of the total stay (as per booking).

Amendments of dates after the release period and name changes will be considered as a cancellation and charges will be as per the cancellation policy.

This excludes departure date extension.

Cancellations or amendments will not be accepted until they have been confirmed by Inner Maldives Holidays by return fax or email.

APPLIED COUNTRIES:

These rates are applicable for all markets unless specified on the rate sheet and subject to change.

A HANDLING CHARGE OF US\$11.00 PER PERSON WILL BE LEVIED ON ALL SERVICES RENDERED BY INNER MALDIVES HOLIDAYS PER PERSON FOR ALL BOOKINGS

GOVERNMENT BED TAX OF USD 8 PER PERSON IS SUBJECT TO CHANGE UPON GOVERNMENT NOTICE

ABBREVIATIONS USED:

Meal Plan: FB – Full Board HB – Half Board BB – Bed & Breakfast RO – Room Only

AI – All Inclusive DU – Day Use

Transfer: DHO – Dhoni (Slow Boat) SPB – Speed Boat SPL – Seaplane FSB – Fast Boat YCHT – Yacht

Accommodation: SGL – Single DBL – Double TPL – Triple

(STAR Category) * are given to indicate the star category of the resort/hotel, but these are not strictly applicable as there aren't any regulated criteria's.

COMPLAINTS & CLAIMS:

If the guests have any complaints during their stay in the Maldives, same should be notified in writing to the resort/handling agent (Inner Maldives Holidays Pvt Ltd.), before their departure from Maldives. If any Tour Operator or Travel Agent receives a complaint from a client from the guest related to services booked through Inner Maldives Holidays Pvt Ltd., same should be notified with original complaint in writing within 14 days from the departure of the client from Maldives.

Any complaints or claims received after the mentioned period will not be taken into account.

OTHER TERMS:

Child policies can vary and normally resorts accept below 12 years and in the rate sheet we refer to >12 yrs as 11.99 as not yet 12yrs. This changes from resort to resort and is otherwise is mentioned on the rate sheet.

Terms and conditions on individual resorts perhaps omitted to reduce the file size in some thus we appreciate if detail information is requested and we shall try to provide all the specific details accordingly.

Resorts and Inner Maldives Holidays reserve the right to make amendments and withdraw any offer at any given time.

All rates are confidential and cannot be published on the internet.

Any new taxes by the government resulting in additional costs will be borne by the seller/ tour operator/ travel agent.

Transfer rates are subject to change in variation of huge increases in world fuel prices. Resorts/ hotels/ Inner Maldives Holidays reserve the right to change this without prior notice.

PAYMENTS & BANK DETAILS:

Any person or company who do not have a contract or credit facilities are to pay as per the proforma invoice to our below mentioned bank account.

All the invoices should be settled on or before due date or within the agreed credit period. If there is any discrepancy on our invoice, it should be brought forward to our notice within 03 days of receipt, no reduction on our invoices are allowed at any circumstance without prior authorization or credit note.

CONTACTS:

Reservations Department – for booking/ reservations.

Email: reservations@innermaldives.com

Tel: (960) 332 6309

Fax: (960) 33 30884

Sales Department – for rates and all other inquiries.

Email: sales1@innermaldives.com

Tel: (+960) 332 6309 EXT 206

Fax: (+960) 333 0884

OTHER RATES AND CLARIFICATIONS:

Rates of resorts not listed on this tariff could be provided on request. Requests should be sent to the Sales Department either by fax or email.

[All reservations should be made either by fax or email. Inner Maldives Holidays shall make all endeavours to attend requests and confirmations within 24 hours].

E. & O. E – Errors and Omissions Expected.