

## **GENERAL TERMS AND CONDITIONS**

**The registration fee for each passenger trip is € 65.00**

### **Payment terms**

The consumer is required to pay a deposit of 25% of the price of the package, while the balance of the price of the package booked must be paid at least 20 days prior to departure, unless otherwise specifically agreed. For certain tourist services (particularly prestigious resorts, cruises, special services, services provided in times of special holidays, issuance of air tickets) a deposit of more than 25% and / or total balance will be required.

Any replacing requested by the consumer after confirmation by Go Asia S.R.L of all the services that are part of the package will be charged to the consumer for an additional fee called "practical changes Expenses" corresponding to EUR 100.00. The modification of the customer's name with that of the defeatist substitute cannot be accepted by a third party service provider, in relation to certain types of them, even if within the agreed terms. The organizer will not be responsible for any rejection of the amendment by the third party service providers. Such failure will be promptly notified by the parties concerned before departure.

### **Cancellation Penalties**

The consumer who withdraws from the contract prior to departure and regardless of the payment provided, will be charged as a penalty:

- The award of the insurance coverage
- The price of € 65,00 Entry
- The percentages on the trip fee set out below

#### **A) Cancellation Penalties for Travel where CRUISES are included**

- up to 120 days before departure: 30% of the participation fee
- from 119 to 90 days before departure: 50% of the participation fee
- 89 days before departure: 100% of the participation fee

#### **B) Travel cancellation penalty**

- up to 30 days before departure: 10% of the participation fee
- 29 to 20 days before departure: 25% of the participation fee
- 19 to 7 days before departure: 50% of the participation fee
- after this date: 100% of the participation fee