

SELF DRIVE TOURS Terms & Conditions

TOUR PRICE INCLUDES

Hotel accommodation while on tour

Motorcycle rental with unlimited mileage

Motorcycle one-way transfer fees (where applicable)

Half-helmet rental. (see below)

Co-Pilot Road Book with detailed route and day-by-day itinerary (see below)

Environmental Recovery Surcharge

Local Sales taxes

Optional:

Standard or Pre-programmed GPS navigation rental (for an additional fee, subject to availability)

Look for the “what’s included” list on each tour page for details.

TOUR PRICE DOES NOT INCLUDE

Airfare

Tour guide

Support vehicle

Fuel

Road or toll charges, National Park entrance fees, hotel parking fees

Food, snacks or beverages (many hotels offer complimentary continental breakfast)

Optional, additional insurance

Look for the “what’s included” list on each tour page for details

TOUR CONFIRMATION

With your signature on the Self-Drive Booking Form you accept these Terms and Conditions as a binding contract between EagleRider and yourself, as the Self-Drive Tour Participant please read them carefully. EagleRider cannot accept any tour participant without a signed Self-Drive Tour Booking Form.

MOTORCYCLE RENTAL / SECURITY DEPOSIT

A \$500 USD non-refundable booking deposit is required at the time of booking. This can be made with the following credit cards: Visa, Mastercard, and American Express. The remaining balance will be due once the hotel accommodations have been confirmed. Final payment may be taken at a later date in special circumstances, which will be determined on case-by-case basis. By signing the Self-Drive Tour Booking Form you give EagleRider permission to charge your credit card the remaining tour balance once your hotel accommodations have been confirmed. Payment by wire transfer is also acceptable and must be sent 90 days prior to the tour start date. EagleRider reserves the right to cancel the Self-Drive Tour reservation and charge a cancellation fee if payment is not received. Self-Drive Tours less than 8 day / 7 night / 6 riding days will require the full tour amount to be paid at the time of booking.

RENTAL REQUIREMENTS

21 years of age or older

Valid unrestricted motorcycle license from home country or state

Access to a major credit card

RECOMMENDED Minimum of one year of riding experience on heavyweight motorcycles.

ROAD BOOK

Standard Self-Drive Tours over 8 days will be provided with a Co-Pilot guide book. This booklet will contain basic travel information within the United States and Canada, day-by-day itinerary, route suggestions, and points of interest. Any standard tours booked within 30 days of the participant's travel dates may not receive a hard copy of the Co-Pilot guide book. In this case a PDF copy may be sent via email. Custom Self Drive Tours over 8 days will also receive a Co-Pilot guide book as long as the tour is booked at least 30 days prior to the tour start date. A Co-Pilot guide book is not guaranteed for any Self-Drive Tours booked within 30 days of the tour start date.

HOTELS & BREAKFAST & PARKING

The hotels we use are booked based on availability and the exact properties will not be released until confirmed. Tour hotels are typically 3-star motorcycle-friendly properties, such as Best Western, Holiday

Inn, and Courtyard by Marriott. Higher-star properties can be requested and may carry a surcharge. Breakfast is NOT included on Self-Drive Tours; some tour hotels may include complimentary continental breakfast, but this is not guaranteed. Including breakfast at every hotel may carry a surcharge. Parking fees are NOT included in the tour package; parking is complimentary at many hotels, but overnight parking fees may apply at certain properties.

RESERVATION AND DEPOSIT

A \$500 USD non-refundable booking deposit is required at the time of booking. The remaining balance will be due once the hotel accommodations have been confirmed. In special circumstances the final payment may be taken at a later date. These circumstances will be determined on a case-by-case basis. By signing the Self-Drive Tour booking form you give EagleRider permission to charge your credit card the remaining tour balance once your hotel accommodations have been confirmed. Payment by wire transfer is acceptable and must be sent 90 days prior to the tour start date. EagleRider reserves the right to cancel the Self-Drive Tour reservation and charge a cancellation fee if payment is not received. Self-Drive Tours less than 8 days / 7 nights / 6 riding days will require the full tour amount to be paid at the time of booking.

ITINERARY CHANGES

Any changes to the itinerary after the booking is confirmed may carry a change fee. A change to the itinerary includes and is not limited to changing the route, hotels, travel dates, etc.

ALTERATIONS TO TOUR SCHEDULE

Any alterations made to the itinerary while on tour will be at the participant's expense. This includes and is not limited to changing hotels, destinations, adding/subtracting tour days etc. Any unused hotels on tour will not be refunded.

WEATHER CONDITIONS

Weather conditions are not guaranteed for our Self-Drive Tours. EagleRider cannot be held liable for any unpleasant and unsuitable weather conditions. No refunds shall be granted for such conditions.

SEASONAL/BIKE RALLY SURCHARGES

A surcharge may apply at certain locations during major bike events such as Sturgis, Daytona, Laughlin River Run etc. Seasonal surcharges may apply during peak holiday periods. Examples include New Year's, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas, etc. Hotels may charge a surcharge for special events such as conventions, conferences, special events, etc. Any surcharges will be passed to the participant.

RELEASE AND WAIVER

Every participant in an EagleRider Self Drive Motorcycle Tour is required to accept and sign a Rental Agreement and Liability Release Waiver before the Self Drive Tour begins. EagleRider cannot accept a tour participant without these signed forms.

CUSTOMER ORIENTATION

Every participant will receive a full orientation to the motorcycle. The participant orientation will cover safe motorcycle operation, the participant's maintenance responsibilities, as well as some local and state traffic laws.

FUEL AND OIL

Fuel and oil is not included in Self-drive Tours. The cost of fuel and oil will vary depending on time of year and location.

CANCELLATION AND REFUNDS

A Self Drive Tour may be cancelled without cancellations fees if the tour is cancelled 30 or more days prior to your tour start date. However, cancellation fees and refund amounts will be determined on a case by case basis. Any cancellation fees may be applied to a future tour booking anytime within a twelve (12) month period following the cancellation date.

RESPONSIBILITY

EagleRider is responsible for providing the services listed in the tour description. EagleRider carefully selects and inspects our tour service providers however, we cannot be held liable for any situations that arise while on their premises. EagleRider is responsible for conscientious travel preparations. EagleRider is not responsible or liable for any accidents and cannot be held liable in any way for any occurrence in connection with the operation or the participant's actions in connection with the tour, which might result in injury, death or other damage to the client, his/her property, or his/her family, heirs, or assigns. EagleRider is not responsible for any delays or changes in schedule or other or any other conditions that may arise while on tour.

COMPLAINTS AND SUGGESTIONS

Please email any complaints or suggestions to tours@eaglerider.com. We sincerely value your feedback and rely on tour participants to help us shape the tour experience for future tours.

Fares quoted on our website and in our brochure are those in effect at time of printing. Cost factors include but not limited to: hotels, motorcycles, insurance, international currency fluctuations, etc. dictate the need for an increase in fare EagleRider may do so at any time prior to 60 days before departure. A fare increase has never happened, however, should this become the case the participant has the right to receive full refund if so desired.

INSURANCE

EagleRider recommends that you take out adequate travel, health and accident insurance as well as Trip Cancellation Insurance. EagleRider currently offers a Theft and Damage Waiver, as well as Supplemental Liability Insurance. Please ask your booking agent for further information.

FREE TRANSFERS

EagleRider will provide hotel pickup/drop off service to and from your hotel as long as the hotel is within a 7 mile radius of our location. Another option is to take a taxi. Our location will reimburse up to \$15.00 USD/CAD as long as you save the receipt. Restrictions may apply at various locations.

STORAGE

EagleRider will provide storage for participant's additional luggage at the pick-up location for round trip tours. Storing luggage at the pickup location for one way tours will not be possible. EagleRider is not responsible for lost or stolen items.

CREDIT CARD PAYMENT and WIRE TRANSFER

Payment of \$500 USD Tour Deposit can be made by the following credit cards, VISA, Master Card, or American Express. Balance payments can also be made by wire transfer. In this case the balance amount must be credited on the EagleRider account 90 days prior tour start date.