

Rental Terms & Conditions

Requirements for a Motorcycle Rental

You must be at least 21 years old

You must have a valid motorcycle class driver's license

You must have a major credit card

What is Included in the Rental Rate

Unlimited miles (select models) and no hourly charges

Use of vehicle for a 24 hour period.

Safety Equipment.

Customer Orientation

Every client will receive orientation to the motorcycle. The client orientation will cover all aspects of safe motorcycle operation, the clients' maintenance responsibilities, local and state laws.

Storage

EagleRider will provide storage for client luggage, airline tickets, and other valuables free of charge, however at clients' risk.

Fuel

Fuel costs are client's responsibility. EagleRider claims no responsibility for motorcycle fuel consumption and mileage. You may prepay for fuel refill. If prepaid fuel is not purchased and vehicle needs refueling, \$35 charge will be added.

Helmets (Included in Daily Rental Rate)

Helmets are provided with all motorcycle rentals and all tours. Clients are encouraged to bring their own helmets for comfort and style. In addition, helmets may be purchased at many of EagleRider rental stations. Helmets are required by law in most locations.

Additional Drivers

1 additional driver is permitted at no extra charge. The minimum age for an additional driver is 21 and a valid motorcycle license is required.

Maintenance Responsibility

The customer is responsible for checking engine oil levels at each refueling and reporting mechanical failures immediately. Instructions and procedures for maintenance expense reimbursement are provided at pick-up. Customers may be held responsible for mechanical damage due to negligence in motorcycle operation or failure to provide normal maintenance.

Motorcycle Substitution

EagleRider reserves the right to substitute the motorcycle confirmed to rental client. Should EagleRider not be able to provide confirmed motorcycle a similar or better model will be provided to the client. This constitutes the maximum liability of EagleRider.

Security Deposit

A security deposit of \$1000 - \$3000 will be taken at pick-up (Authorization Only). Security deposit must be processed via valid credit card.

Restrictions

Violation of listed restrictions voids all VIP Theft & Damage Waivers and client will be held liable for damages. Road Restriction: Rental street motorcycles are not allowed on gravel roads, beaches, logging or other non-public roads. Mexico Restriction: Clients cannot enter Mexico on a USA bike without written authorization or accompanied by an EagleRider Guide. Death Valley WARNING: Entering Death Valley during the months of June & August is dangerous and not recommended.

Return Policy

A rental day is 24 hours. A fee of \$25/hour may apply for vehicles returned late.

Refund Policy

All confirmed rental reservations are non-refundable, unless specified under that of the Reservation Cancellation Protection guidelines (see below). No refunds on early returns.

Payment Methods

EagleRider Harley Rentals accepts the following methods of payment: Cash, Travelers Cheques, VISA, Master Card, AMEX, Discover, Diners Club, and JCB. Travelers Cheques are not accepted for security deposit.

Rallies and Rally Surcharges

All rentals during event/rally dates are subject to a \$45 per day surcharge and may require a minimum days rental period.

Environmental Surcharge

The Environmental surcharge is 5.5% for all reservations.

Booking Terms

Reservation must be paid in full to guarantee rate and rental date.

Reservations are non-refundable.

Discount rates are subject to blackout dates and availability.

All rental models and rates vary by location and season.

Insurance and Protection Plans

Reservation Cancellation Protection (RCP)

By purchasing Reservation Cancellation Protection (RCP), you're entitled to cancel your reservation and receive a refund for the following cases: 1. Sudden severe medical condition suffered by customer that prevents travel (certified medical doctor's notice is required). 2. Pregnancy of customer (Doctor's notice is required). 3. Death of customer, or immediate family member of customer (Spouse, Child, Brother, Sister, or Parent). 4. Unexpected draft or deployment of customer to armed forces (verification required). Your claim must be received by EagleRider 72 hours before the scheduled pickup time.

Insurance Policies and Surcharges

State mandatory liability insurance is included in your rental. Please check with your rental station which are the state requirements. You are not insured for Damage or Theft. EagleRider offers several options from upgrading your Liability or Damage Waiver. Please carefully check with the insurance provider. Because motorcycle rentals are considered an exotic rental most credit cards and insurance do not transfer

the same way as they do with normal car rentals. PLEASE always check your credit company or insurance company for coverage.

Supplemental Liability Insurance – \$1M

Insurance protects renter against claims made by a third party for bodily injury and/or property damage sustained as a result of an accident. Renter supplemental Liability Insurance Benefit is \$1,000,000.

Supplemental Liability Insurance – \$300k

Insurance protects renter against claims made by a third party for bodily injury and/or property damage sustained as a result of an accident. Renter supplemental Liability Insurance Benefit is \$300,000.

Enhanced Vip Zero Theft & Damage Waiver

Available for 3+ day rentals and select locations only

Damage: Renter pays no deductible / occurrence. Theft: Renter pays up to \$1000 deductible/ occurrence.

Breakdown: Renter is provided up \$100/day for a replacement rental and refund of daily rate. Flat Tire

Coverage: Covers tire repair and labor. Towing is covered up to \$100 per occurrence.

Enhanced VIP Theft & Damage Waiver

Theft or Damage: Renter pays up to \$1000 deductible / occurrence.

Breakdown: Renter is provided up to \$75/day for a replacement rental and refund of daily rate.

Flat Tire Coverage: Covers tire repair and labor. TOWING IS NOT COVERED.

VIP Theft & Damage Waiver

Theft or Damage: Renter pays up to \$2000 deductible / occurrence.

Breakdown: Renter is up to \$35/day for a replacement rental and refund of daily rate.

Flat tire coverage is not included. TOWING IS NOT COVERED.